



# Stain Removal Guide

An important part of removing any stain is selecting the right tools to do the job.

Stains tend to fall into two categories, water-based and oil-based. We recommend you use either *Chem Dry Professional Strength Spot Remover* or *Chem Dry Stain Extinguisher* for water-based stains and *Chem Dry Grease & Oil Remover* for oil based stains.

**Remember:** *Chem Dry Stain Extinguisher* is more effective on carpets with a high wool content than the *Chem Dry Professional Strength Spot Remover*.

Use the table below to identify which spotter you need then follow the stain removal process below. If you have run out of either spotter, call us now on **0800 328 11 45** to order some more!

Chem-Dry Professional Strength Spot Remover			Chem-Dry Grease and Oil Remover		
*Acne Med	*Dye	Liquor	Adhesive Tape	*Ink	Playdough
Ammonia	Egg	Milk	Asphalt	Lamp Oil	Putty
Beer	Excrement	Soft Drinks	Make-Up	Linseed Oil	Shoe Polish
*Beetroot	*Food Coloring	*Soy Sauce	Butter	Lard	Soot
*Berries	Fruit Juices	Spackle	Candy	Machine Oil	Tar
Blood	Garden Soil	Starch	Caulk	Make-Up	Tree Sap
Butter	Glue(Wet)	*Tea	Cement(Rubber)	Marker	Vaseline
Candy	Grass	Toothpaste	Cooking Oil	Mascara	Dressing(Salad)
Cheese	Grout(Wet)	*Urine	Crayon	Mayonnaise	White Out
Chocolate	Ice Cream	*Vomit	*Furniture Polish	Metal Polish	Hand Lotion
*Coffee	Ketchup	*Wine	Glue	*Nail Polish	Lotion
*Cough Syrup	Lard	-	Grease	Oil	-
*Curry	Latex Paint(wet)	-	Gum	Ointment	-
			Hair Oil	Paint	-

\*These items can chemically damage carpet fibres which may require Kennet Valley Chem Dry's professional assistance. Please be **extremely** careful with ink, as it can easily spread. If you are in any doubt at all, please call Kennet Valley Chem Dry on **0800 328 11 45**.

1. Act Quickly - The longer the stain is allowed to remain, the more chance it has to set.
2. Know what kind of stain you are working on as well as the type of fabric so you can choose the best product. Consult the list above, but if you are in any doubt, call us on **0800 328 11 45**.
3. Remove as much excess stain as you can by blotting or scraping using a blunt instrument like a spoon or a pallet knife. **DO NOT** rub it in.
4. Test all fabrics and carpets before cleaning by spraying a small amount of *Chem-Dry Professional Strength Spot Remover/ Chem Dry Stain Extinguisher* or *Chem Dry Grease & Oil Remover* on a hidden area, then blot it dry using a **white towelling towel** and observe for 10 minutes. Make sure there is no carpet dye transferring onto the cloth and that, when dry, there is no visible discoloration in the area you cleaned.
5. Work inward from the edge of the stain to keep the stain from spreading. If using *Chem Dry Grease & Oil Remover*, flush any excess solution out with either *Chem Dry Professional Strength Spot Remover* or *Chem Dry Stain Extinguisher*.
6. Call **Kennet Valley Chem-Dry** on **0800 328 11 45** for expert spot and stain removal if these efforts do not work.
7. Have **Kennet Valley Chem-Dry** apply our *Chem Dry Protector* with every clean to give you the best chance for removing stains.

# Don't Ruin your Carpet!

Keep This Information Sheet to Keep Your Carpets Looking Great!

Listed below are some cleaning products we recommend that you NEVER use on your carpets:

- Bleach. This may sound obvious, but we do come across a lot of carpets that have been damaged by products containing bleach. These may work on your laundry, but never use them on your carpets
- Multi-purpose cleaners. Some of these have a high pH, which can also damage carpet fibres. Detergents in these cleaners also have a tendency to lock stains into carpets
- Dishwashing/laundry detergent. Both of these are far too harsh for most carpets and will probably leave a sticky dirt attracting residue

Only use Chem Dry products on your carpets to remove spills and stains. Products like the World Famous Professional Strength Spot Remover™, the Chem Dry Stain Extinguisher™ and Chem Dry Grease & Oil Remover™ have been specially tested to ensure they have a neutral pH guaranteeing they do fantastic job without risking any of the above.



Not Sure Which Product You Need? Why not check out our stain removal guide on the back of this sheet or call now on 0800 328 11 45 to request your FREE consumables brochure today!

**Kennet Valley**



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